

HP PPM Managed Services

Increase value, reduce risk, protect your HP PPM investment



PPM Business Value

Examples

Common customer business value achievements include:

- Improved project delivery performance by up to 10%
- Increase resource utilization by up to 25%
- 50% reduction in administration efforts

ResultsPositive HP PPM Partner of the Year

ResultsPositive has been recognized by HP as the HP PPM Partner of the Year:

- 2010 HP PPM
- 2011 HP PPM
- 2012 HP PPM/HP Executive Scorecard

Overview

ResultsPositive Managed Services for HP Project Portfolio Management maximizes the value of your PPM solutions by providing functional support and coaching services to assist in managing day-to-day operational tasks. Our managed service offerings will help protect your PPM investment, optimize operational budgets, and accelerate adoption with our certified ResultsPositive PPM functional consultants and proven best practices for continuous improvements.

Challenges You May Be Facing

- Looking for ways to enhance value through access to PPM SME's
- Competing IT critical projects have depleted your in-house bandwidth
- Difficulty developing and retaining in-house PPM expertise
- Needing ways to demonstrate the business value of PPM to stakeholders

The Benefits of HP PPM Managed Services

- Remote Management to reduce operational cost and protect investments

- Provide PPM functional support, mentoring, and coaching
- Provide education and knowledge building with internal team members
- Provide periodic PPM usage assessments and improvement recommendations
- Provide access to PPM best practices as inputs into configuration changes
- Ensure functional support goals/objectives are met

How Managed Services Work

ResultsPositive will work with you to develop a services approach that meets your specific objectives. We usually find that one of the following three approaches meets the needs of our customers:

Monthly PPM Health Check

A certified PPM consultant will spend one week a month with your team to provide mentoring, deliver actionable recommendations to meet your goals & objectives, and ensure that HP PPM is being utilized properly & providing product value.



HP Platinum Partner

ResultsPositive is a leader in Strategy, Planning, and Governance, Application Lifecycle Management, Business Intelligence, Mobility, and Operations Management solutions to medium sized and Fortune 500 companies.

As both an HP Platinum Partner and HP ASMP-S Support Provider, ResultsPositive has the experience, support, and training necessary to turn complex IT processes into tangible business solutions.

Managed Remote PPM Service

ResultsPositive will provide certified PPM consultants remotely to address your functional PPM support needs as they arise or within an agreed upon PPM phase roadmap. This service is a bucket of hours per month over 3, 6, or one year terms.

PPM Staff Augmentation

ResultsPositive will provide a certified PPM consultant that joins your staff onsite or offsite and will work alongside your team to achieve PPM program goals.

HP Certified ASMP Tier 1 Provider

Results Positive is an HP Certified ASMP Tier 1 Provider and can provide the level of support that is required by any client. RP maintains a support team and leverages a web client portal where support issues can be reported and quickly assigned to the right resources. ResultsPositive offers several options regarding support hours and can tailor support to meet the needs of the client's functional and budgetary requirements.

