

ResultsPositive

HP UCDB Upgrade to HP Universal Discovery 10 Rapid Start



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RSM At A Glance

Upgrade to UCDB/UD 10 by utilizing RP's extensive experience and knowledge with CMS. With RP's proven methodology, you can:

- Unify wide variety of data collection techniques
- Consolidate IT Discovery with added features for Inventory Discovery
- Zone based discovery
- Agentless and Agent based discoveries

HP Platinum Partner

ResultsPositive is a leader in Strategy, Planning, and Governance, Application Lifecycle Management, Business Intelligence, Mobility, and Operations Management solutions to medium sized and Fortune 500 companies. As both an HP Platinum Partner and HP ASMP-S Support Provider, ResultsPositive has the experience, support, and training necessary to turn complex IT processes into tangible business solutions.

ResultsPositive's Rapid Start Methodology

Looking for upgrade to UCDB 10 with Universal Discovery? With ResultsPositive's Rapid Start Methodology (RSM), you can quickly upgrade existing DDMA to Universal Discovery (UD) utilizing RP's proven team of CMS professionals. Here at ResultsPositive, we leverage a phased approach which includes ITIL best practices and OOB processes that will enable your organization to easily upgrade to UD.

Paving the Way for Success

In order to ensure visibility not only to Applications but also to software and hardware inventory, our RSM includes the creation of a roadmap to upgrade the existing UCDB/DDMA instance to the Universal Discovery. As we proceed, this roadmap is leveraged to generate a plan that meets your specified needs and helps fine tune the right implementation approach for your organization.

Laying the Foundation

The first phase of our RSM for upgrade to UD encompasses the assessment of existing configuration of CMDB.

This will include assessing the components such as database, existing views and licenses. This will allow us to plan for next phase which will be data migration and UD install.

It is recommended that basic configuration management be initiated prior to this phase as it will be utilized as the starting point. This approach includes collecting information such as IP ranges and configuration Items for scoping the discovery phase which includes decisions around using agentless vs. agent-based discovery.

Completion of the first phase is normally a 1-2 week process depending on the maturity of the configuration data and the availability of data sources. The next and the final phase will be the actual upgrade to UD 10 that may require 2-4 weeks depending on the discovery requirements.

ResultsPositive Methodology

ResultsPositive's methodology includes proactive risk management. The known risks are captured upfront



Why ResultsPositive?

Results Delivered

- 25% Reduction in administrative and operations costs
- 50% Reduction in compliance and auditing activities
- 10-20% Increase in project and service delivery performance
- ITIL framework for mapping and processes

based on project types. Risks are quickly ascertained as they arise and mitigation approaches are determined and implemented. Our team partners with customer SMEs to ensure that both technical and business risks are encompassed. During our DDMA to UD migration projects, the major risks are already accounted for and mitigation strategies will be developed as part of the project initiation phase. These risk mitigation tactics are tailored based on the client's specific needs and environments. Bottom line is that risks are proactively managed and mitigated when practical before they become issues that could impact the projects.

HP Certified ASMP Tier 1 Provider

Results Positive is an HP Certified ASMP Tier 1 Provider and can provide the level of support that is required by any client. RP maintains a support team and leverages a web client portal where support issues can be reported and quickly assigned to the right resources. ResultsPositive offers several options regarding support hours and can tailor support to meet the needs of the client's functional and budgetary requirements.

